

## **Transcript: Francesca**

**Baez-6673588192329728-5450036499759104**

### **Full Transcript**

... number- Your call may be monitored or recorded for quality assurance purposes. ... 7064-7696-72 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options. Good afternoon. My name is Francesca Benefits in a Carte, calling to speak with Mr. Warren on behalf of Wagner Services Staffing. We're calling regarding a text message we received today at 2:00 PM to which you reply, "What is a MEC plan?" The MEC plan is one of the PPO related plans that your staffing company offer their employees. Specifically speaking, it will be the plan that per the company policy, they auto-enroll new hires into a Medical Preventative Care Plan, which is what the MEC 7RX is. Um, however, in your case it will be different, sir. We received a form that you filled out January 24th, 2025, declining auto enrollment already. So auto enrollment will not affect you. Unfortunately, the automated system does not have a way to filter who has already declined and who hasn't. In the event that you are interested in enrolling into the health insurance coverage that your staffing company offers, please be advised that your last day of your personal enrollment period is going to be March 13th, 2025. Just feel free to give us a callback in the event that you need any further assistance. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a great day, and thank you for listening to my message.

### **Conversation Format**

Speaker speaker\_0: ... number-

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: ... 7064-7696-72 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options.

Speaker speaker\_2: Good afternoon. My name is Francesca Benefits in a Carte, calling to speak with Mr. Warren on behalf of Wagner Services Staffing. We're calling regarding a text message we received today at 2:00 PM to which you reply, "What is a MEC plan?" The MEC plan is one of the PPO related plans that your staffing company offer their employees. Specifically speaking, it will be the plan that per the company policy, they auto-enroll new hires into a Medical Preventative Care Plan, which is what the MEC 7RX is. Um, however, in your case it will be different, sir. We received a form that you filled out January 24th, 2025, declining auto enrollment already. So auto enrollment will not affect you. Unfortunately, the automated system does not have a way to filter who has already declined and who hasn't. In

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