

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone. Good afternoon. My name is Francesca Benefits Intercom. I'd like to speak with Mr. Wyatt on behalf of Integrity Trade Services. You're calling regarding the online request for benefits that you submitted for yourself and spouse. Unfortunately, you did not provide your spouse's information. A policy for dependents which information has not been submitted will be a policy your dependent won't be able to utilize and you will not be able to claim a reimbursement on. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add your spouse to your policy, schedule a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Hope you have a wonderful rest of your day and I'd like to thank you so much for listening to my message today.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker_2: Good afternoon. My name is Francesca Benefits Intercom. I'd like to speak with Mr. Wyatt on behalf of Integrity Trade Services. You're calling regarding the online request for benefits that you submitted for yourself and spouse. Unfortunately, you did not provide your spouse's information. A policy for dependents which information has not been submitted will be a policy your dependent won't be able to utilize and you will not be able to claim a reimbursement on. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add your spouse to your policy, schedule a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Hope you have a wonderful rest of your day and I'd like to thank you so much for listening to my message today.