

Transcript: Franchesca

Baez-6641091835248640-6508630950199296

Full Transcript

Your call may be monitored- Hello. ... or recorded for- You reached Alberto- ... quality assurance purposes. You know what to do. Good morning. My name is Francesca. Good morning. My name is Francesca. I've been attending your car, giving a call to speak with Mr. Lopez on behalf of WorkForStrategies. We were giving you a call regarding the enrollment request for dental, medical, and life insurance for yourself and family. Unfortunately, on your enrollment, you only provided to us the information of your children. Your spouse's information is still missing. For the time being, we'll go ahead and switch your enrollment over to employee plus child, due to the fact that a policy for a dependent which information is not provided will result in it being a policy that said dependent is unable to utilize. And the policy holder, yourself, will not be able to claim reimbursements for benefits that were not utilized. We're open 8:00 AM to 2:00 PM Monday through Fridays Eastern Time, and can be reached at 800-497-4856 in the event that you would like to add the spouse into the policy. Thank you for listening to my message. Have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Hello.

Speaker speaker_0: ... or recorded for-

Speaker speaker_1: You reached Alberto-

Speaker speaker_0: ... quality assurance purposes.

Speaker speaker_1: You know what to do.

Speaker speaker_2: Good morning. My name is Francesca. Good morning. My name is Francesca. I've been attending your car, giving a call to speak with Mr. Lopez on behalf of WorkForStrategies. We were giving you a call regarding the enrollment request for dental, medical, and life insurance for yourself and family. Unfortunately, on your enrollment, you only provided to us the information of your children. Your spouse's information is still missing. For the time being, we'll go ahead and switch your enrollment over to employee plus child, due to the fact that a policy for a dependent which information is not provided will result in it being a policy that said dependent is unable to utilize. And the policy holder, yourself, will not be able to claim reimbursements for benefits that were not utilized. We're open 8:00 AM to 2:00 PM

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