## Transcript: Franchesca Baez-6624603478212608-6695978989568000

## **Full Transcript**

Your call may be monitored or recorded for quality - Please leave your message for... Curtis. Good afternoon, my name is Fran... Good afternoon, Mr., my name is Francesca, a benefit in a card, giving a call on behalf of your staffing company, Focus Workforce Management. We're calling to inform you that the coverage request for employee and child has been switched over to employee only, due to the fact that we didn't have the child's information as a dependent. In the event that you would like us to switch it back to have it as employee and child, please be able to call back at 800-497-4856. Keeping in mind the last day for your company open enrollment period will be December 14th- I mean February 14th, 2025.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality -

Speaker speaker\_1: Please leave your message for...

Speaker speaker 2: Curtis.

Speaker speaker\_3: Good afternoon, my name is Fran... Good afternoon, Mr., my name is Francesca, a benefit in a card, giving a call on behalf of your staffing company, Focus Workforce Management. We're calling to inform you that the coverage request for employee and child has been switched over to employee only, due to the fact that we didn't have the child's information as a dependent. In the event that you would like us to switch it back to have it as employee and child, please be able to call back at 800-497-4856. Keeping in mind the last day for your company open enrollment period will be December 14th- I mean February 14th, 2025.