

## **Transcript: Francesca**

**Baez-6606654576705536-4609467470757888**

### **Full Transcript**

Your call may be monitored or recorded for quality - Please leave your message for 615-4007-258. Good afternoon. My name is Francesca benefits and inquir- giving a call to Mr. Walker on behalf of Hospitality Staffing Solutions. We're giving you a call regarding the enrollment form that you filled out during April 2nd, 2025th, in which you were selecting benefit plans but you, you also selected to be opted out of the coverage. Um, I do apologize, my mistake. It was April 3rd that you filled out this form. We were calling to confirm if our system ran an error and you were trying to enroll into coverage or if you were actually trying to decline it. Since we were not able to speak with you today, we'll go ahead and process the declamation for you, into their coverage. In the event that you are in fact interested in enrolling into their health benefits, you'll have 30 days after your first paycheck once you start working to be eligible for benefits enrollment. We're open 8:00 AM to 8:00 PM Monday through Fridays during Eastern time. I hope you have a wonderful rest of your day and thank you for your time today.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality -

Speaker speaker\_1: Please leave your message for 615-4007-258.

Speaker speaker\_2: Good afternoon. My name is Francesca benefits and inquir- giving a call to Mr. Walker on behalf of Hospitality Staffing Solutions. We're giving you a call regarding the enrollment form that you filled out during April 2nd, 2025th, in which you were selecting benefit plans but you, you also selected to be opted out of the coverage. Um, I do apologize, my mistake. It was April 3rd that you filled out this form. We were calling to confirm if our system ran an error and you were trying to enroll into coverage or if you were actually trying to decline it. Since we were not able to speak with you today, we'll go ahead and process the declamation for you, into their coverage. In the event that you are in fact interested in enrolling into their health benefits, you'll have 30 days after your first paycheck once you start working to be eligible for benefits enrollment. We're open 8:00 AM to 8:00 PM Monday through Fridays during Eastern time. I hope you have a wonderful rest of your day and thank you for your time today.