

Transcript: Francesca

Baez-6602998928293888-6012701139714048

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please read your message for 937-309-2514. Good afternoon. My name is Francesca , giving a call to speak with Mr. Charlento on behalf of Surge Stopping regarding the text message that you received today, um, which was advising you in regards to company auto enrollment, which is Surge has currently a policy in place of. He replied back to us saying, "No," with a question mark. In the event that you're wishing to decline auto enrollment, please give us a call back at 800-497-4856 so that we may decline you. Otherwise, the system will automatically enroll you into the Medical Preventative Care Plan, which is what that MEC 10RX that's being mentioned in the text messages. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I hope you have a wonderful rest of your day. And thank you so much for listening to my message today.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please read your message for 937-309-2514.

Speaker speaker_1: Good afternoon. My name is Francesca , giving a call to speak with Mr. Charlento on behalf of Surge Stopping regarding the text message that you received today, um, which was advising you in regards to company auto enrollment, which is Surge has currently a policy in place of. He replied back to us saying, "No," with a question mark. In the event that you're wishing to decline auto enrollment, please give us a call back at 800-497-4856 so that we may decline you. Otherwise, the system will automatically enroll you into the Medical Preventative Care Plan, which is what that MEC 10RX that's being mentioned in the text messages. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I hope you have a wonderful rest of your day. And thank you so much for listening to my message today.