

Transcript: Francesca

Baez-6601951341101056-5196303302836224

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. Ordonez. My name is Francesca benefits intercom, giving you a call on behalf of OnTrack Staffing. By giving you a call regarding the enrollment you processed online today for yourself and spouse. Unfortunately, you didn't provide your spouse's information. A policy for dependents with information not provided will result in it being a policy that your dependent is not able to utilize and you're not able to reclaim a reimbursement on. For the time being, we'll go ahead and flip it over to employee only. In the event that you would still like your spouse to be covered under the benefit, just give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, and we'll be more than happy to add that spouse back in there. Keep in mind that once you start your assignment with TRC Staffing, after the first paycheck, you have 30 days for any changes or enrollments to be processed. After which, you will no longer be eligible and we'll have to wait for the next open enrollment period. We do hope you have a wonderful rest of your day. Thank you so much for your time, and thanks for listening to my message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon, Mr. Ordonez. My name is Francesca benefits intercom, giving you a call on behalf of OnTrack Staffing. By giving you a call regarding the enrollment you processed online today for yourself and spouse. Unfortunately, you didn't provide your spouse's information. A policy for dependents with information not provided will result in it being a policy that your dependent is not able to utilize and you're not able to reclaim a reimbursement on. For the time being, we'll go ahead and flip it over to employee only. In the event that you would still like your spouse to be covered under the benefit, just give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, and we'll be more than happy to add that spouse back in there. Keep in mind that once you start your assignment with TRC Staffing, after the first paycheck, you have 30 days for

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