

Transcript: Francesca

Baez-6597161116155904-6065429367406592

Full Transcript

Your call may be monitored- Huh. ... or recorded for quality assurance purposes. Oh? Hello? Yes, hello. Yes, hello. Good afternoon. My name is Francesca with Benefits in a Card, looking to speak with Ms. Rice. Oh, yes, ma'am. This is her. Um, yes, ma'am. Um, the front office said that now you should reflect active. Okay. Thank you so much. Of course. If you run into any other issues, feel free to give us a call back. Okay. Thank you so much. My pleasure. Have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Huh.

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_1: Oh? Hello?

Speaker speaker_2: Yes, hello. Yes, hello. Good afternoon. My name is Francesca with Benefits in a Card, looking to speak with Ms. Rice.

Speaker speaker_1: Oh, yes, ma'am. This is her.

Speaker speaker_2: Um, yes, ma'am. Um, the front office said that now you should reflect active.

Speaker speaker_1: Okay. Thank you so much.

Speaker speaker_2: Of course. If you run into any other issues, feel free to give us a call back.

Speaker speaker_1: Okay. Thank you so much.

Speaker speaker_2: My pleasure. Have a great day.

Speaker speaker_1: You too.

Speaker speaker_2: Bye.