

Transcript: Francesca

Baez-6595021965410304-6254082675752960

Full Transcript

Your call has been forwarded to an automated voice messaging system. Your call has been forwarded to an automated voice messaging system for quality assurance purposes. Five, seven, zero, eight, zero, zero, one, eight, nine, four is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good morning, Mr. Green. My name is Francesca with Benefits in a Card, giving you a call on behalf of your employee, Focus Workforce Management. I'm calling in regards to the enrollment request submitted for yourself and child. Unfortunately, you did not provide the child's or children's information. At the moment, the policy is going to be switched over to employee only. In the event that you would like to add your dependent back in there, please keep in mind that a policy for your dependent without their information will be a policy that your dependent will not be able to utilize the benefits. As well as the fact that you only have two opportunities in which you're able to make policy additions or changes, which will be an open enrollment period, a event. As of right now, um, we currently do not have an end time. Once you start working and receive your first paycheck, you'll have 30 days after that first paycheck to make any policy changes. Thank you so much for listening to this message. I hope you have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. Your call has been forwarded to an automated voice messaging system for quality assurance purposes. Five, seven, zero, eight, zero, zero, one, eight, nine, four is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

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