

## **Transcript: Franchesca**

**Baez-6587356506931200-5567205942673408**

### **Full Transcript**

Your call may be monitored or recorded- You know what to do. ... for insurance purposes. Good afternoon. My name is Francesca Benefits Inocar. Looking to speak with Ms. Baker on behalf of the Hospitality Staffing Solutions regarding the enrollment form for their health insurance that you filled out April 25th, 2025. During which you went ahead and stated... that you wanted to be enrolled into a plan for yourselves and your family, and then later on selected that you did not want to be enrolled into the coverage. Um, I do want to correct. It was the form from April 21st. Sorry. I believe I said 25th. So the form itself, we usually call back to see if there was an issue with our system or if you did in fact change your mind and wanted to decline. Since I was not able to verify that with you, at the moment I will be processing a declination. In the event that you do still want to be enrolled into their coverage, feel free to give us a call back at 800-497-4856, keeping in mind you have 30 days after the first paycheck to make coverage enrollment. Have a great day. Thank you for your time. Thank you for listening to my message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded-

Speaker speaker\_1: You know what to do.

Speaker speaker\_0: ... for insurance purposes.

Speaker speaker\_2: Good afternoon. My name is Francesca Benefits Inocar. Looking to speak with Ms. Baker on behalf of the Hospitality Staffing Solutions regarding the enrollment form for their health insurance that you filled out April 25th, 2025. During which you went ahead and stated... that you wanted to be enrolled into a plan for yourselves and your family, and then later on selected that you did not want to be enrolled into the coverage. Um, I do want to correct. It was the form from April 21st. Sorry. I believe I said 25th. So the form itself, we usually call back to see if there was an issue with our system or if you did in fact change your mind and wanted to decline. Since I was not able to verify that with you, at the moment I will be processing a declination. In the event that you do still want to be enrolled into their coverage, feel free to give us a call back at 800-497-4856, keeping in mind you have 30 days after the first paycheck to make coverage enrollment. Have a great day. Thank you for your time. Thank you for listening to my message.