

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded by our insurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca beneficiary card looking to speak with Mr. Hart on behalf of MAU Staffing. We're giving you a call today in regards to the enrollment form from insurance that you filled out on December 18, 2024 where you had selected both of our MAU plans. Unfortunately, you cannot be enrolled into both. For the moment, we'll be enrolling you into the lowest costing one which will be the MEC Preventative. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern time in the event that you would like to make a change to the selection. Um, also you did select for group accident as well as for life insurance for yourself and family. However, you only provided the information for your children's. We're still missing your spouse's information. For the moment, the policy will also be submitted for spouse, I mean, for employee and children only with no spouse coverage. If you wanted to enroll that spouse, give us that callback. And I would recommend keeping in mind that you have 30 days after the first paycheck which will be your personal enrollment period during which you'll be able to enroll into coverage or make changes to your current policies. If you need any further assistance from us, we'll be open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day. Thank you for your time in listening to this message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded by our insurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

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