

Transcript: Francesca

Baez-6576409265094656-4687645857071104

Full Transcript

You call has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. Debbie Wile. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon. My name is Francesca on behalf of Dorothy Staffing Solutions. We're giving you a call in regards to the enrollment form requested yesterday, February 12th, online, for coverage for yourself and a child. Unfortunately, you didn't provide that child's information. A policy for a dependent to which dependents' information is not provided will be a policy that your dependent will not be able to utilize. For the time being, we're going to go ahead and change your selections to employee only. In the event that you wish to look into add the child to the policy, please you will be called back at 800-497-4856 so that we can assist you in adding the child to your policy. Keeping in mind you can only make this change once you are eligible. And if your eligibility window closes, you will not be able to edit, add, or make changes to that policy afterwards. Hope you have a wonderful rest of your day. Thank you for your time as well as listening to this message.

Conversation Format

Speaker speaker_0: You call has been forwarded to an automated voice messaging system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes. Debbie Wile.

Speaker speaker_0: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Good afternoon. My name is Francesca on behalf of Dorothy Staffing Solutions. We're giving you a call in regards to the enrollment form requested yesterday, February 12th, online, for coverage for yourself and a child. Unfortunately, you didn't provide that child's information. A policy for a dependent to which dependents' information is not provided will be a policy that your dependent will not be able to utilize. For the time being, we're going to go ahead and change your selections to employee only. In the event that you wish to look into add the child to the policy, please you will be called back at 800-497-4856 so that we can assist you in adding the child to your policy. Keeping in mind you can only make this change once you are eligible. And if your eligibility window closes, you

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