

## **Transcript: Franchesca**

**Baez-6559850063413248-4923533558759424**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling . My name is Francesca. How can I assist you today? Hi. I was transferred to you guys from Farmerville because I was actually just trying to get... Hello? Hello? Ma'am, maybe your phone went on mute. I only heard you were trying to get in, then it cut off. Hello? Hello? Hello? Agent will be disconnected in the response.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling . My name is Francesca. How can I assist you today?

Speaker speaker\_2: Hi. I was transferred to you guys from Farmerville because I was actually just trying to get...

Speaker speaker\_1: Hello? Hello? Ma'am, maybe your phone went on mute. I only heard you were trying to get in, then it cut off. Hello? Hello? Hello? Agent will be disconnected in the response.