

Transcript: Franchesca

Baez-6550619706933248-6238146852339712

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Management in a Car. My name is Francesca. How can I assist you today? Um, yes, my husband wants to cancel the insurance. Who is the policy holder? Um, Chase Korb. Is he on the line? Is he around that I can speak with? Uh, he is not. I'm his wife. Oh, okay. So legally speaking, unfortunately, I cannot cancel the policy with you. I need him to be on the phone with me in order to do so. Okay. Well, give me, like, 20 minutes, and I'll call back then. Okay. Great. Thank you. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Management in a Car. My name is Francesca. How can I assist you today?

Speaker speaker_2: Um, yes, my husband wants to cancel the insurance.

Speaker speaker_1: Who is the policy holder?

Speaker speaker_2: Um, Chase Korb.

Speaker speaker_1: Is he on the line? Is he around that I can speak with?

Speaker speaker_2: Uh, he is not. I'm his wife.

Speaker speaker_1: Oh, okay. So legally speaking, unfortunately, I cannot cancel the policy with you. I need him to be on the phone with me in order to do so.

Speaker speaker_2: Okay. Well, give me, like, 20 minutes, and I'll call back then.

Speaker speaker_1: Okay.

Speaker speaker_2: Great. Thank you.

Speaker speaker_1: Have a good day.