

Transcript: Franchesca

Baez-6537240276942848-4603423702171648

Full Transcript

Hello? Yeah. Yeah, uh, you're cutting out for some reason. Um, yeah, I was wanting to cancel the insurance that I, I got through, uh, through eMOTIV, through Integrity Trade. I'm gonna put on the last four of your Social. 4818. They came to us crying for online growth. We solve digital challenges like this all the time by leveraging omnichannel digital marketing strategy, KansasCityStakes.com- I'm gonna need your last name. Hodges. ... and significantly increase- Please verify your mailing address and date of birth so that I can make sure I have the right account in front of me. 718 Providence Way, Clarksville, Indiana 47129. Now back to- Uh, I show a different address on file, sir. Maybe an old address? Yeah, do you, do you, do you have 705 Bentbrook, New Albany, Indiana? I actually have it down as 507. It was 50... You should have 507. No, it was 705 Bentbrook but now it is 718 Providence Way, Clarksville, Indiana. Is investigating the death of television rapper, Biggie. 1972. Street 19th- Are you there? Yes, sir. I'm still waiting for your date of birth. July 26, 1978. I have it as email down as your first name @hodes78@gmail.com. Yeah, it's my full name. Steven Todd Hodges. Oh, God, he's so bad. Doesn't- ... 78@gmail.com. Yes, that's right. And at the moment, there's no phone number on this account. Is it okay to put the one you're calling on today? Yeah. Actually, sir, you went online on the 16th of January and declined auto-enrollment already. And what is it? You declined the auto-enrollment so you're not currently enrolled into anything. You went online on the 16th of January and declined it. Did I? Yes, sir. I don't- So you're not enrolled into anything at this moment since you had declined that auto-enrollment. Okay, so it won't be taken out of my check then? No, sir. Okay, thank you. Of course. Was there anything else I can assist you with today? No, that's it. Hope you have a wonderful rest of your day. Yep, you too. Thanks.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Yeah.

Speaker speaker_0: Yeah, uh, you're cutting out for some reason. Um, yeah, I was wanting to cancel the insurance that I, I got through, uh, through eMOTIV, through Integrity Trade.

Speaker speaker_1: I'm gonna put on the last four of your Social.

Speaker speaker_0: 4818.

Speaker speaker_2: They came to us crying for online growth. We solve digital challenges like this all the time by leveraging omnichannel digital marketing strategy, KansasCityStakes.com-

Speaker speaker_1: I'm gonna need your last name.

Speaker speaker_0: Hodges.

Speaker speaker_2: ... and significantly increase-

Speaker speaker_1: Please verify your mailing address and date of birth so that I can make sure I have the right account in front of me.

Speaker speaker_0: 718 Providence Way, Clarksville, Indiana 47129.

Speaker speaker_2: Now back to-

Speaker speaker_1: Uh, I show a different address on file, sir. Maybe an old address?

Speaker speaker_0: Yeah, do you, do you, do you have 705 Bentbrook, New Albany, Indiana?

Speaker speaker_1: I actually have it down as 507.

Speaker speaker_0: It was 50... You should have 507. No, it was 705 Bentbrook but now it is 718 Providence Way, Clarksville, Indiana.

Speaker speaker_2: Is investigating the death of television rapper, Biggie. 1972. Street 19th-

Speaker speaker_0: Are you there?

Speaker speaker_1: Yes, sir. I'm still waiting for your date of birth.

Speaker speaker_0: July 26, 1978.

Speaker speaker_2: I have it as email down as your first name @hodges78@gmail.com.

Speaker speaker_0: Yeah, it's my full name. Steven Todd Hodges.

Speaker speaker_2: Oh, God, he's so bad. Doesn't-

Speaker speaker_0: ... 78@gmail.com. Yes, that's right.

Speaker speaker_1: And at the moment, there's no phone number on this account. Is it okay to put the one you're calling on today?

Speaker speaker_0: Yeah.

Speaker speaker_1: Actually, sir, you went online on the 16th of January and declined auto-enrollment already.

Speaker speaker_0: And what is it?

Speaker speaker_1: You declined the auto-enrollment so you're not currently enrolled into anything. You went online on the 16th of January and declined it.

Speaker speaker_0: Did I?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: I don't-

Speaker speaker_1: So you're not enrolled into anything at this moment since you had declined that auto-enrollment.

Speaker speaker_0: Okay, so it won't be taken out of my check then?

Speaker speaker_1: No, sir.

Speaker speaker_0: Okay, thank you.

Speaker speaker_1: Of course. Was there anything else I can assist you with today?

Speaker speaker_0: No, that's it.

Speaker speaker_1: Hope you have a wonderful rest of your day.

Speaker speaker_0: Yep, you too. Thanks.