

## **Transcript: Francesca**

**Baez-6532135885258752-4804578328494080**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. My name is Francesca. How can I assist you today? Hey. Um, is this for Stacey? No, ma'am. You're calling Benefit Center Card, the administrators for the help-

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefit Center Card. My name is Francesca. How can I assist you today?

Speaker speaker\_2: Hey. Um, is this for Stacey?

Speaker speaker\_1: No, ma'am. You're calling Benefit Center Card, the administrators for the help-