

## **Transcript: Franchesca**

**Baez-6526696118468608-5597866524590080**

### **Full Transcript**

Your call may be recorded for quality assurance purposes. Hello? ... looking to speak with Ms. Baskerville on behalf of TRC Staffing. Yes. I'm, um, Ms. Baskerville. We were giving you a call on behalf of TRC Staffing regarding the form for the reassurance that you filled out on April 9th. It was turned in, and it was blank. Were you trying to decline your benefits by any chance? Yes. Understood. So I'll go ahead and mark it as decline on our system. Okay. And that was all I was going to verify today. Thank you so much for your time, Ms. Baskerville. Thank you. Of course. And then TRC should be reaching back out to you once they do have an assignment ready for you. Okay, then. Thank you so much. Thank you. Have a great day. You, too. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be recorded for quality assurance purposes.

Speaker speaker\_1: Hello?

Speaker speaker\_2: ... looking to speak with Ms. Baskerville on behalf of TRC Staffing.

Speaker speaker\_3: Yes. I'm, um, Ms. Baskerville.

Speaker speaker\_2: We were giving you a call on behalf of TRC Staffing regarding the form for the reassurance that you filled out on April 9th. It was turned in, and it was blank. Were you trying to decline your benefits by any chance?

Speaker speaker\_3: Yes.

Speaker speaker\_2: Understood. So I'll go ahead and mark it as decline on our system.

Speaker speaker\_3: Okay.

Speaker speaker\_2: And that was all I was going to verify today. Thank you so much for your time, Ms. Baskerville.

Speaker speaker\_3: Thank you.

Speaker speaker\_2: Of course. And then TRC should be reaching back out to you once they do have an assignment ready for you.

Speaker speaker\_3: Okay, then. Thank you so much.

Speaker speaker\_2: Thank you. Have a great day.

Speaker speaker\_3: You, too.

Speaker speaker\_2: Bye-bye.