## Transcript: Franchesca Baez-6519948552486912-5248135805583360

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. ... Staffing, aka Mr. J., aka Joker. Sorry, I'm not available to take your call right now, so just leave me a name, number, leave a message. I'll get back to you as soon as possible. Okay? Thank you very much. Have a blessed day. Goodbye. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good afternoon, Mr. Stratton. My name is Francesca ... ... giving you a call on behalf of Hamilton Riker Staffing. We're giving you a call regarding the enrollment form for the health insurance coverage that you filled out on March 7, 2026, during which you selected two plans that cannot be enrolled together. You cannot enroll into both of the MEC and BAP plans. It's either one or the other. For the time being, we'll go ahead and process your enrollment for the lowest costing plans. In the event that you would like to make any changes to this policy, feel free to give us a call back at 800-497-4856 opening day until 8:00 PM Monday through Friday Eastern time. I hope you have a wonderful rest of your day. Thank you for your time as well as for listening to my message.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: ... Staffing, aka Mr. J., aka Joker. Sorry, I'm not available to take your call right now, so just leave me a name, number, leave a message. I'll get back to you as soon as possible. Okay? Thank you very much. Have a blessed day. Goodbye.

Speaker speaker\_0: At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Good afternoon, Mr.

Speaker speaker\_3: Stratton. My name is Francesca ... ... giving you a call on behalf of Hamilton Riker Staffing. We're giving you a call regarding the enrollment form for the health insurance coverage that you filled out on March 7, 2026, during which you selected two plans that cannot be enrolled together. You cannot enroll into both of the MEC and BAP plans. It's either one or the other. For the time being, we'll go ahead and process your enrollment for the lowest costing plans. In the event that you would like to make any changes to this policy, feel free to give us a call back at 800-497-4856 opening day until 8:00 PM Monday through Friday Eastern time. I hope you have a wonderful rest of your day. Thank you for your time as well as for listening to my message.