## Transcript: Franchesca Baez-6513056922157056-6684541141860352

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. My name is Francesca. How can I assist you today? Uh, my name is Deguan Haywood. I just received a call from you guys. Okay. So I will have to access an account to see if they left a note in regards to what the call was in regards to. They didn't leave any voicemail? Um... Mm-mm, yeah, uh, no. Do you work for a staffing company? Say that again? Do you work for a staffing company? Oh, no, I don't but I, uh, applied and I filled out a couple apps, so I wonder if that's what it's for. But no, I didn't, they didn't leave a voicemail. Bare with me one moment. Say that again? Yes, sir. I said bear with me one moment, okay? Yeah. This is just gonna quick hold while I look into it. I'll be right back. Oh, man. What is those? Damn. Oh, shit. Damn. Fuck. I got the fucking labels on this. One of them is caulking material. Uh, I guess we had it, uh, I just scrape it out, re-caulk it. Um, you know how they hang it on shower rods? Another one, it's like a handle basically. But see, that one I didn't really see anything but- Ah, like the regular one? Nah, 'cause you gotta like mount it to the wall and then like, yes, you gotta mount the two side brackets. I guess the, the weather, uh, work order they, uh, fell in the shower and it came off. So yeah, I believe it's mounted. Although this here is, is just a fill valve and we just got order to do so it should be good. You know what I mean? Somebody said something about dog shit but like, uh, there's a pattern in it. Yeah, Yeah, I talked to them. Yeah, yeah. I'ma have to walk that shit too and just pick it up. Well, I talked to the, the background, they picked up the shit fast as hell. Oh, yeah. They, uh, yeah, I'm, I'm not gonna have to run through and do another Thursday. But yeah, give me those, just checking in on what... 'Cause I'ma start these, uh, first size. Okay. Great.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Car. My name is Francesca. How can I assist you today?

Speaker speaker\_2: Uh, my name is Dequan Haywood. I just received a call from you guys.

Speaker speaker\_1: Okay. So I will have to access an account to see if they left a note in regards to what the call was in regards to. They didn't leave any voicemail?

Speaker speaker\_2: Um... Mm-mm, yeah, uh, no.

Speaker speaker\_1: Do you work for a staffing company?

Speaker speaker\_2: Say that again?

Speaker speaker\_1: Do you work for a staffing company?

Speaker speaker\_2: Oh, no, I don't but I, uh, applied and I filled out a couple apps, so I wonder if that's what it's for. But no, I didn't, they didn't leave a voicemail.

Speaker speaker\_1: Bare with me one moment.

Speaker speaker\_2: Say that again?

Speaker speaker\_1: Yes, sir. I said bear with me one moment, okay?

Speaker speaker\_2: Yeah.

Speaker speaker\_1: This is just gonna quick hold while I look into it. I'll be right back.

Speaker speaker\_3: Oh, man. What is those? Damn.

Speaker speaker\_1: Oh, shit. Damn. Fuck. I got the fucking labels on this. One of them is caulking material. Uh, I guess we had it, uh, I just scrape it out, re-caulk it. Um, you know how they hang it on shower rods? Another one, it's like a handle basically. But see, that one I didn't really see anything but-

Speaker speaker\_4: Ah, like the regular one?

Speaker speaker\_1: Nah, 'cause you gotta like mount it to the wall and then like, yes, you gotta mount the two side brackets. I guess the, the weather, uh, work order they, uh, fell in the shower and it came off. So yeah, I believe it's mounted. Although this here is, is just a fill valve and we just got order to do so it should be good. You know what I mean? Somebody said something about dog shit but like, uh, there's a pattern in it. Yeah.

Speaker speaker\_4: Yeah, I talked to them.

Speaker speaker\_1: Yeah, yeah. I'ma have to walk that shit too and just pick it up.

Speaker speaker\_4: Well, I talked to the, the background, they picked up the shit fast as hell.

Speaker speaker\_1: Oh, yeah. They, uh, yeah, I'm, I'm not gonna have to run through and do another Thursday. But yeah, give me those, just checking in on what... 'Cause I'ma start these, uh, first size. Okay. Great.