

## **Transcript: Francesca**

**Baez-6512406488727552-4948195270770688**

### **Full Transcript**

Your call may be monitored or recorded. Por favor, deje su mensaje para... Mayra San Pedro, please. Buenas tardes, señora San Pedrín. I'm with Francesca on benefit and of course, I'm going to be calling you on your temporary agency, Hospitality Staffing Solutions, about the form that you filled in on February 10, 2025, where you should have selected the dental plan for you and your spouse, but you did not provide your spouse's information as a dependent. At this moment, we would be putting your coverage for employees only. If you still want to put your spouse on the dental plan coverage, please give us a call back at 800-497-4856 so we can assist you in adding your spouse to the policy, taking into account that he should be still eligible to make that change. You have thirty days after the first check to be able to make that coverage change. We are open from 8 AM to 8 PM, Eastern Time, Mondays to Fridays. I hope you have a very good day. Thank you very much for your time, as well as for listening to my call. Adiós. She hung up.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded.

Speaker speaker\_1: Por favor, deje su mensaje para... Mayra San Pedro, please.

Speaker speaker\_3: Buenas tardes, señora San Pedrín. I'm with Francesca on benefit and of course, I'm going to be calling you on your temporary agency, Hospitality Staffing Solutions, about the form that you filled in on February 10, 2025, where you should have selected the dental plan for you and your spouse, but you did not provide your spouse's information as a dependent. At this moment, we would be putting your coverage for employees only. If you still want to put your spouse on the dental plan coverage, please give us a call back at 800-497-4856 so we can assist you in adding your spouse to the policy, taking into account that he should be still eligible to make that change. You have thirty days after the first check to be able to make that coverage change. We are open from 8 AM to 8 PM, Eastern Time, Mondays to Fridays. I hope you have a very good day. Thank you very much for your time, as well as for listening to my call. Adiós.

Speaker speaker\_2: She hung up.