

Transcript: Francesca

Baez-6494881002340352-5884351602540544

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits in a Car. I was looking to speak with Ms. Martin on behalf of the resource company staffing. This is she. All right. I was calling in regards to the insurance form you filled out on December 12th. So it shows that you selected to participate into coverage but you didn't select any plan so we're calling to see if you were trying to enroll into coverage or if maybe that was a system error. Um, it was a error. Okay, so you're looking to decline it for the moment? Yes. Understood. Thank you so much, Ms. Martin. I'll go ahead and make a notation of that in our system and if the resource company hasn't already, they should be getting back to you once they have an assignment for you. Okay, thank you. Thank you for your time. Have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefits in a Car. I was looking to speak with Ms. Martin on behalf of the resource company staffing.

Speaker speaker_2: This is she.

Speaker speaker_1: All right. I was calling in regards to the insurance form you filled out on December 12th. So it shows that you selected to participate into coverage but you didn't select any plan so we're calling to see if you were trying to enroll into coverage or if maybe that was a system error.

Speaker speaker_2: Um, it was a error.

Speaker speaker_1: Okay, so you're looking to decline it for the moment?

Speaker speaker_2: Yes.

Speaker speaker_1: Understood. Thank you so much, Ms. Martin. I'll go ahead and make a notation of that in our system and if the resource company hasn't already, they should be getting back to you once they have an assignment for you.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Thank you for your time. Have a wonderful rest of your day.