

Transcript: Francesca

Baez-6491692406718464-6208621581221888

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Benefits ... looking to speak with Mr. Phonebone on behalf of OnTrack Staffing regarding the enrollment process online yesterday, February 17th, for the medical plan for yourself and spouse. However, you did not provide the spouse's information. For the moment, the services will be switched over to employee only. A policy for a dependent, which dependent information has not been provided, will be a policy that said dependent will not be able to utilize, and you will not be able to claim reimbursement on. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca Benefits ... looking to speak with Mr. Phonebone on behalf of OnTrack Staffing regarding the enrollment process online yesterday, February 17th, for the medical plan for yourself and spouse. However, you did not provide the spouse's information. For the moment, the services will be switched over to employee only. A policy for a dependent, which dependent information has not been provided, will be a policy that said dependent will not be able to utilize, and you will not be able to claim reimbursement on. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day.