

Transcript: Francesca

Baez-6486629400494080-4896587628462080

Full Transcript

Your call- Hello. ... may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits in a Card, looking to speak with Ms. Huiler on behalf of Norris Staffing Group. Yes, ma'am. So the IT department was looking into that issue. Unfortunately, currently, there are no other members experiencing your issue. Um, they suggest trying to close your browser and try it again, and trying a different password as well. Sometimes- Okay. ... it could very well be just the password you're trying to utilize. Okay. I'll try it again. Um, I'll let you know if it doesn't... I mean, hm. I gotta find that email. All right. Was there anything- Do you know ... else we can assist you with? No? Um, do you think if, if I used Google Chrome instead of Safari, would it... I mean... I don't know. I'll just see what I can do. But I'm gonna call you again if it doesn't work because I- Okay. ... gotta sign out. Okay. Thank you very much. Bye. Of course.

Conversation Format

Speaker speaker_0: Your call-

Speaker speaker_1: Hello.

Speaker speaker_0: ... may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefits in a Card, looking to speak with Ms. Huiler on behalf of Norris Staffing Group. Yes, ma'am. So the IT department was looking into that issue. Unfortunately, currently, there are no other members experiencing your issue. Um, they suggest trying to close your browser and try it again, and trying a different password as well. Sometimes- Okay.

Speaker speaker_0: ... it could very well be just the password you're trying to utilize.

Speaker speaker_1: Okay. I'll try it again. Um, I'll let you know if it doesn't... I mean, hm. I gotta find that email. All right. Was there anything- Do you know ... else we can assist you with? No? Um, do you think if, if I used Google Chrome instead of Safari, would it... I mean... I don't know. I'll just see what I can do. But I'm gonna call you again if it doesn't work because I- Okay. ... gotta sign out. Okay. Thank you very much. Bye. Of course.