

Transcript: Francesca

Baez-6471390921408512-6628774797033472

Full Transcript

Hello, so... Hello, Benefits and Accords. My name is Francesca. How can I assist you today? Uh, you texted me about reinstating my insurance benefits. You did? Okay. Well, um- So actually, your staffing company was the one that sent it over. That will mean that at some point you have health insurance with them and currently you're eligible to reinstate that policy. Okay. You did? Oh, wonderful. Like, we just helped. Okay, so was there anything else that we can assist you with aside from that? No, that was it. All right, have a great day. All right.

Conversation Format

Speaker speaker_0: Hello, so...

Speaker speaker_1: Hello, Benefits and Accords. My name is Francesca. How can I assist you today?

Speaker speaker_2: Uh, you texted me about reinstating my insurance benefits.

Speaker speaker_1: You did? Okay.

Speaker speaker_2: Well, um-

Speaker speaker_1: So actually, your staffing company was the one that sent it over. That will mean that at some point you have health insurance with them and currently you're eligible to reinstate that policy.

Speaker speaker_2: Okay.

Speaker speaker_1: You did? Oh, wonderful. Like, we just helped. Okay, so was there anything else that we can assist you with aside from that?

Speaker speaker_2: No, that was it.

Speaker speaker_1: All right, have a great day.

Speaker speaker_2: All right.