## Transcript: Franchesca Baez-6462229683814400-4589268265779200

## **Full Transcript**

Your call is being recorded. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, my name is Francesca with Benefits in a Card, calling to speak with Mrs..., excuse me, Branchum on behalf of Hospitality Staffing Solutions. We are giving you a call today, given the form that you filled out for health insurance enrollment that Hospitality Staffing Solutions offers to its employees, which you filled out and signed on March 18, where you asked for the preventive medical plan of MSP Rx for you and your dependent, but did not provide information about the dependent. For now, the policy will remain enrolled and processed only for you, the employee only. If you still need to enroll the children, please give us a call back at 800-497-4856. We are available Monday through Friday from 8 AM to 8 PM Eastern Time. Have a great day and thank you very much for your time today.

## **Conversation Format**

Speaker speaker\_0: Your call is being recorded. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon, my name is Francesca with Benefits in a Card, calling to speak with Mrs..., excuse me, Branchum on behalf of Hospitality Staffing Solutions. We are giving you a call today, given the form that you filled out for health insurance enrollment that Hospitality Staffing Solutions offers to its employees, which you filled out and signed on March 18, where you asked for the preventive medical plan of MSP Rx for you and your dependent, but did not provide information about the dependent. For now, the policy will remain enrolled and processed only for you, the employee only. If you still need to enroll the children, please give us a call back at 800-497-4856. We are available Monday through Friday from 8 AM to 8 PM Eastern Time. Have a great day and thank you very much for your time today.