

## **Transcript: Franchesca**

**Baez-6458547248742400-5777861286215680**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. Smith. My name is Francesca with Benefits 10-4, giving you a call on behalf of MAU Staffing. We're calling regarding the enrollment form that you filled out during April 30th, 2022 in which you requested to be enrolled into benefits. However, at the same time, you also selected to not be enrolled into any coverage. We were calling to confirm your selection. For the time being, since we were unable to speak with you, we'll go ahead and process the declination in the event that you aren't interested in enrolling into the health benefits that your staffing company offers. Please keep in mind, you have 30 days after your first paycheck to make any coverage enrollment. We can be reached at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Have a wonderful rest of your day. Thank you for your time today as well as for listening to my message.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon, Mr. Smith. My name is Francesca with Benefits 10-4, giving you a call on behalf of MAU Staffing. We're calling regarding the enrollment form that you filled out during April 30th, 2022 in which you requested to be enrolled into benefits. However, at the same time, you also selected to not be enrolled into any coverage. We were calling to confirm your selection. For the time being, since we were unable to speak with you, we'll go ahead and process the declination in the event that you aren't interested in enrolling into the health benefits that your staffing company offers. Please keep in mind, you have 30 days after your first paycheck to make any coverage enrollment. We can be reached at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Have a wonderful rest of your day. Thank you for your time today as well as for listening to my message.