## Transcript: Franchesca Baez-6446116569399296-5722843942535168

## **Full Transcript**

Your call may be more important to your employer's insurance policy. The subscriber you are trying to reach is not available. Please leave your message after the tone. Good afternoon, my name is Francesca Benefits calling on behalf of the staffing company, OnTrack Staffing, regarding Mr. Joey Online Enrollment, um, for benefits for yourself and your spouse. Unfortunately, sir, you did not provide your spouse with information. For the time being, since we were unable to get a hold of you, we'll go ahead and process your enrollment for employee only. In the event that you are still interested to have your spouse in said policy, give us a call back at 800-497-4856 for assistance, keeping in mind that a policy for a dependent for which the dependent's information has not been provided will result in a policy said dependent cannot utilize, as well as you will not be able to reclaim a reimbursement for said benefits that were not used. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a wonderful rest of your day, and thank you for listening to my message today.

## **Conversation Format**

Speaker speaker 0: Your call may be more important to your employer's insurance policy.

Speaker speaker\_1: The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker\_2: Good afternoon, my name is Francesca Benefits calling on behalf of the staffing company, OnTrack Staffing, regarding Mr. Joey Online Enrollment, um, for benefits for yourself and your spouse. Unfortunately, sir, you did not provide your spouse with information. For the time being, since we were unable to get a hold of you, we'll go ahead and process your enrollment for employee only. In the event that you are still interested to have your spouse in said policy, give us a call back at 800-497-4856 for assistance, keeping in mind that a policy for a dependent for which the dependent's information has not been provided will result in a policy said dependent cannot utilize, as well as you will not be able to reclaim a reimbursement for said benefits that were not used. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a wonderful rest of your day, and thank you for listening to my message today.