

Transcript: Franchesca

Baez-6441045332770816-4545545033662464

Full Transcript

Hello. How can I help you? Yes, I need to get a copy of my, um, card, my benefits card, emailed to me. What's the bank and company you work with? Um, Oxford. Oxford Global, what are the last four of your social and the last name, please? 4573. It's Eva Denny. Please verify the mailing address on the order confirmation to make sure I have the right account in front of me. 108 Barney Gold Court, Lillington, North Carolina and March the 6th, 1977. Please show us the number we wrote you down as 9195862291 with the email of deneva3@gmail.com? Yes, ma'am. Bear with me one moment while we take a look and see if the benefit cards are available. I'll be right back. Mm-hmm. Thank you so much for holding. I have sent three PDF files in total of all of your benefit cards to the email on file. It's gonna be received from our email which is info@benefitsinacard.com, title ID Card. Thank you. I appreciate it. Of course, was there anything else we can assist you with today? Not at all. Hope you have a wonderful rest of your day, and thank you for your time today. You too, thank you. My pleasure. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Hello. How can I help you?

Speaker speaker_1: Yes, I need to get a copy of my, um, card, my benefits card, emailed to me.

Speaker speaker_0: What's the bank and company you work with?

Speaker speaker_1: Um, Oxford.

Speaker speaker_0: Oxford Global, what are the last four of your social and the last name, please?

Speaker speaker_1: 4573. It's Eva Denny.

Speaker speaker_0: Please verify the mailing address on the order confirmation to make sure I have the right account in front of me.

Speaker speaker_1: 108 Barney Gold Court, Lillington, North Carolina and March the 6th, 1977.

Speaker speaker_0: Please show us the number we wrote you down as 9195862291 with the email of deneva3@gmail.com?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Bear with me one moment while we take a look and see if the benefit cards are available. I'll be right back.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Thank you so much for holding. I have sent three PDF files in total of all of your benefit cards to the email on file. It's gonna be received from our email which is info@benefitsinacard.com, title ID Card.

Speaker speaker_1: Thank you. I appreciate it.

Speaker speaker_0: Of course, was there anything else we can assist you with today?

Speaker speaker_1: Not at all.

Speaker speaker_0: Hope you have a wonderful rest of your day, and thank you for your time today.

Speaker speaker_1: You too, thank you.

Speaker speaker_0: My pleasure. Bye-bye.

Speaker speaker_1: Bye.