

## **Transcript: Francesca**

**Baez-6434245287395328-6461045883322368**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. ... seven six eight four zero six zero three is not available. Good afternoon, Mr. Smith. My name is Francesca Benefits Anapka, giving you a call in behalf of your staffing company, Innovative Staff Solutions. We're calling in regards to the enrollment form that you filled out December 23rd, 2024. You have selected coverage for a Dental as well as a Vision plan for yourself and children, but you did not provide the children's information. For the moment, this policy is going to be processed for the employee only. In the event that you would like to select a child, keep in mind that once you start working, you have 30 days after that first paycheck... to make any policy changes. I do hope you have a wonderful rest of your day. Thank you for your time as well as listening to this message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: ... seven six eight four zero six zero three is not available.

Speaker speaker\_2: Good afternoon, Mr. Smith. My name is Francesca Benefits Anapka, giving you a call in behalf of your staffing company, Innovative Staff Solutions. We're calling in regards to the enrollment form that you filled out December 23rd, 2024. You have selected coverage for a Dental as well as a Vision plan for yourself and children, but you did not provide the children's information. For the moment, this policy is going to be processed for the employee only. In the event that you would like to select a child, keep in mind that once you start working, you have 30 days after that first paycheck... to make any policy changes. I do hope you have a wonderful rest of your day. Thank you for your time as well as listening to this message.