

Transcript: Franchesca

Baez-6430548805599232-5540315784331264

Full Transcript

Call has been forwarded to voicemail. Your call may be monitored or recorded with quality assurance services. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Thank you for calling Benefit Aeterna Community Members. Francesca was calling to speak with Ms. Bobo on behalf of how much in regards to the enrollment form that you had filled in on February 10th, 2025. Ma'am, you selected both of our NAC plans. Unfortunately, you cannot be enrolled into both of them for the time being. Since we were unable to reach you, we'll go ahead and hold you into the lowest costing one. In the event that you would like to make any policy changes, please keep in mind that your personal enrollment period is going to come to an end once you receive your pay, first paycheck. You have 30 days after that first paycheck to make any policy changes. In the event that you have any need to speak with us, we're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. We hope you have a wonderful rest of your day, and thank you for your time today as well as listening to this message.

Conversation Format

Speaker speaker_0: Call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded with quality assurance services.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Thank you for calling Benefit Aeterna Community Members. Francesca was calling to speak with Ms. Bobo on behalf of how much in regards to the enrollment form that you had filled in on February 10th, 2025. Ma'am, you selected both of our NAC plans. Unfortunately, you cannot be enrolled into both of them for the time being. Since we were unable to reach you, we'll go ahead and hold you into the lowest costing one. In the event that you would like to make any policy changes, please keep in mind that your personal enrollment period is going to come to an end once you receive your pay, first paycheck. You have 30 days after that first paycheck to make any policy changes. In the event that you have any need to speak with us, we're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. We hope you have a wonderful rest of your day, and thank you for your time today as well as listening to this message.