

## **Transcript: Francesca**

**Baez-6426859033804800-6163619850698752**

### **Full Transcript**

... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance services. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Benaventanil-Carr calling on behalf of MAU Staffing. I'm calling to speak with Ms. Shepherd in regards to the enrollment form for medical insurance that you filled out on October 24th, 2024. We're calling, ma'am, 'cause you selected both of our Insure Plus plans. Unfortunately, you can only be enrolled into one of those VIP plans at a time. We're gonna go ahead and enroll you into the lowest costing one, which will be Insure Plus Basic. Please keep in mind that you have 30 days after your first paycheck to make any coverage changes till your window closes as well as the fact that you will have, by the way, till you do start an assignment to be able to give us a call and make any changes to this policy. So that being said, I hope you have a wonderful rest of your day. Thank you for your time in listening to this message, and our hours are 8:00 AM to 8:00 PM Monday through Fridays Eastern time.

### **Conversation Format**

Speaker speaker\_0: ... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance services. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon. My name is Francesca Benaventanil-Carr calling on behalf of MAU Staffing. I'm calling to speak with Ms. Shepherd in regards to the enrollment form for medical insurance that you filled out on October 24th, 2024. We're calling, ma'am, 'cause you selected both of our Insure Plus plans. Unfortunately, you can only be enrolled into one of those VIP plans at a time. We're gonna go ahead and enroll you into the lowest costing one, which will be Insure Plus Basic. Please keep in mind that you have 30 days after your first paycheck to make any coverage changes till your window closes as well as the fact that you will have, by the way, till you do start an assignment to be able to give us a call and make any changes to this policy. So that being said, I hope you have a wonderful rest of your day. Thank you for your time in listening to this message, and our hours are 8:00 AM to 8:00 PM Monday through Fridays Eastern time.