

## **Transcript: Francesca**

**Baez-6376239319269376-4808011400921088**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance. Please leave your message for... Ksenia Taylor-Kebreze. Good morning, Ms. Taylor. My name is Francesca of Benefits in a Card giving you a call back on behalf of MAU Staffing in regards to the coverage change we made from the MEC Enhanced to the Endured Love Enhanced again. Um, I forgot to disclose that it will take one to two weeks for this change to take effect, um, as well as the fact that that plan is under Section 125, which means that deduction will be taken out of your paycheck prior to tax deduction, as well as the fact that you will have the restriction of not making changes or cancellations unless you're in a company open enrollment period of a qualified life event... or have a personal open enrollment period. In the event that you need any further assistance or information, please give us a call back at 800-497-4856. Thank you for your time. Calling Benefits in a Card.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance. Please leave your message for...

Speaker speaker\_1: Ksenia Taylor-Kebreze.

Speaker speaker\_2: Good morning, Ms. Taylor. My name is Francesca of Benefits in a Card giving you a call back on behalf of MAU Staffing in regards to the coverage change we made from the MEC Enhanced to the Endured Love Enhanced again. Um, I forgot to disclose that it will take one to two weeks for this change to take effect, um, as well as the fact that that plan is under Section 125, which means that deduction will be taken out of your paycheck prior to tax deduction, as well as the fact that you will have the restriction of not making changes or cancellations unless you're in a company open enrollment period of a qualified life event... or have a personal open enrollment period. In the event that you need any further assistance or information, please give us a call back at 800-497-4856. Thank you for your time. Calling Benefits in a Card.