

Transcript: Franchesca

Baez-6373568729628672-5561575063994368

Full Transcript

Thank you for calling Benefit Center Card. My name is Francesca. How can I assist you today? Hi. Is this for Robert Half? No, sir. You're calling Benefit Center Card, administrators of health insurance and the staffing company, but we do not work with Robert Half. Because my Robert Half, uh, recruiter literally gave me this number. I do apologize, sir, but we do not work with Robert Half. They provided you the wrong number. I apologize. Oh, uh, okay. Thank you. No problem.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit Center Card. My name is Francesca. How can I assist you today?

Speaker speaker_1: Hi. Is this for Robert Half?

Speaker speaker_0: No, sir. You're calling Benefit Center Card, administrators of health insurance and the staffing company, but we do not work with Robert Half.

Speaker speaker_1: Because my Robert Half, uh, recruiter literally gave me this number.

Speaker speaker_0: I do apologize, sir, but we do not work with Robert Half. They provided you the wrong number. I apologize.

Speaker speaker_1: Oh, uh, okay. Thank you.

Speaker speaker_0: No problem.