

## **Transcript: Francesca**

**Baez-6354148345724928-6347195749974016**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 864-772-9372. Good morning, Mr. Korf. My name is Francesca Beneficino Korf giving you a call on behalf of MAU Staffing. We're calling you in regards to an enrollment form we received which you filled out on December 11th, 2024. You selected both the MEC Enhanced and EnsurePlus Enhanced. Unfortunately, you cannot be enrolled into both of them. For the moment, we're going to go ahead and enroll you into the lowest costing one, which will be the EnsurePlus Enhanced. In the event that you would like to be switched over to the MEC Enhanced, please give us a call back at 800-497-4856. Keeping in mind that once you start working and receive your first paycheck, you'll have 30 days after that check to make any changes to the policy. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Please leave your message for 864-772-9372.

Speaker speaker\_2: Good morning, Mr. Korf. My name is Francesca Beneficino Korf giving you a call on behalf of MAU Staffing. We're calling you in regards to an enrollment form we received which you filled out on December 11th, 2024. You selected both the MEC Enhanced and EnsurePlus Enhanced. Unfortunately, you cannot be enrolled into both of them. For the moment, we're going to go ahead and enroll you into the lowest costing one, which will be the EnsurePlus Enhanced. In the event that you would like to be switched over to the MEC Enhanced, please give us a call back at 800-497-4856. Keeping in mind that once you start working and receive your first paycheck, you'll have 30 days after that check to make any changes to the policy. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day.