

## **Transcript: Franchesca**

**Baez-6317954325856256-5053041594908672**

### **Full Transcript**

Thank you for calling requirement. How much can I, how can I assist you today? Uh, yeah, I was trying to see if my benefits are, uh, active. Work with? Um, my name, uh, my, you need my name? No, ma'am, the staffing company that you work with, please. Oh, yeah. American Staffing. I'm sorry? American Staff. That's the firm I'm with. American Staffing. Apologies, ma'am, but is a lot of background rules, you said American what? Staff... American Staffing Corp. What is the last four of your social? Uh, 3740. You said 3740? Three-seven-four... Yes, ma'am. And what is the last name? Ma'am? Ma'am, can you hear me? Hello?

### **Conversation Format**

Speaker speaker\_0: Thank you for calling requirement. How much can I, how can I assist you today?

Speaker speaker\_1: Uh, yeah, I was trying to see if my benefits are, uh, active.

Speaker speaker\_0: Work with?

Speaker speaker\_1: Um, my name, uh, my, you need my name?

Speaker speaker\_0: No, ma'am, the staffing company that you work with, please.

Speaker speaker\_1: Oh, yeah. American Staffing.

Speaker speaker\_0: I'm sorry?

Speaker speaker\_1: American Staff. That's the firm I'm with. American Staffing.

Speaker speaker\_0: Apologies, ma'am, but is a lot of background rules, you said American what?

Speaker speaker\_1: Staff... American Staffing Corp.

Speaker speaker\_0: What is the last four of your social?

Speaker speaker\_1: Uh, 3740.

Speaker speaker\_0: You said 3740?

Speaker speaker\_1: Three-seven-four... Yes, ma'am.

Speaker speaker\_0: And what is the last name? Ma'am? Ma'am, can you hear me? Hello?