

Transcript: Francesca

Baez-6286471468990464-4576727129702400

Full Transcript

Your call has been forwarded to an automated voice messaging system. Call may be monitored or recorded for quality assurance purposes. Two, seven, zero, three, three, one, five, three, eight, six is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To send a fax, press four now. To leave a callback number, press five. Good afternoon. My name is Francesca looking to speak with Mr. Neighbors on behalf of Focus Well Care Management regarding, regarding the enrollment request for benefits for yourself and spouse in which you did not provide your spouse's information. Unfortunately, a policy without the dependent's information will result in a policy that your dependent is unable to utilize and you're unable to request a reimbursement for. At the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add your spouse, just give us a callback at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I hope you enjoy the rest of your day, and thank you so much for your time and listening to my message today.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. Call may be monitored or recorded for quality assurance purposes. Two, seven, zero, three, three, one, five, three, eight, six is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To send a fax, press four now. To leave a callback number, press five.

Speaker speaker_1: Good afternoon. My name is Francesca looking to speak with Mr. Neighbors on behalf of Focus Well Care Management regarding, regarding the enrollment request for benefits for yourself and spouse in which you did not provide your spouse's information. Unfortunately, a policy without the dependent's information will result in a policy that your dependent is unable to utilize and you're unable to request a reimbursement for. At the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add your spouse, just give us a callback at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I hope you enjoy the rest of your day, and thank you so much for your time and listening to my message today.