

Transcript: Francesca

Baez-6281824630652928-4802451482263552

Full Transcript

... call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good morning. My name is Francesca with Benefits in a Card, looking to speak with Mr. Rosario on behalf of Focus Workforce Management. We're calling to confirm your election for benefits since we do see here that you declined online and at the same time, you did go into a different system to request to be enrolled into benefits. For the time being, you will be declined since we were unable to verify whether or not you did in fact want to be enrolled. In the event that you do wish to be enrolled into coverage, please give us a call back at 800-497-4856 to get verbal confirmation. We're open 8:00 AM to 8:00 PM Monday to Fridays Eastern Time. I do hope you have a wonderful rest of your day and thank you for your time today.

Conversation Format

Speaker speaker_0: ... call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good morning. My name is Francesca with Benefits in a Card, looking to speak with Mr. Rosario on behalf of Focus Workforce Management. We're calling to confirm your election for benefits since we do see here that you declined online and at the same time, you did go into a different system to request to be enrolled into benefits. For the time being, you will be declined since we were unable to verify whether or not you did in fact want to be enrolled. In the event that you do wish to be enrolled into coverage, please give us a call back at 800-497-4856 to get verbal confirmation. We're open 8:00 AM to 8:00 PM Monday to Fridays Eastern Time. I do hope you have a wonderful rest of your day and thank you for your time today.