

Transcript: Francesca

Baez-6280148763328512-6709447924432896

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, Francesca at Benefits in a Card. I'd like to speak with Ms. Bond on behalf of Cert Staffing. Yes, how are you? Yes, hello, sir. We're calling regarding the enrollment you processed online, which you were requesting to have dental and medical benefits for yourself and family. You only put down the children's information but you did not put a spouse's information, so we're calling to see if we could get at least a first and last name and date of birth for her? Yes, her name is Chandra Brodders. C-H-A-N-D-R-A. Last name Brodders. B-R-O-D-D-E-R-S. And her birthday is November the 15th, 1993. November 15, 1993? Yes, ma'am. All right. You're all set, sir. That was the only thing that we were missing for your enrollment. Thank you so much for your time today. All right, thank you. Have a good day. Thank you, you too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon, Francesca at Benefits in a Card. I'd like to speak with Ms. Bond on behalf of Cert Staffing.

Speaker speaker_2: Yes, how are you?

Speaker speaker_1: Yes, hello, sir. We're calling regarding the enrollment you processed online, which you were requesting to have dental and medical benefits for yourself and family. You only put down the children's information but you did not put a spouse's information, so we're calling to see if we could get at least a first and last name and date of birth for her?

Speaker speaker_2: Yes, her name is Chandra Brodders. C-H-A-N-D-R-A. Last name Brodders. B-R-O-D-D-E-R-S. And her birthday is November the 15th, 1993.

Speaker speaker_1: November 15, 1993?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: All right. You're all set, sir. That was the only thing that we were missing for your enrollment. Thank you so much for your time today.

Speaker speaker_2: All right, thank you. Have a good day.

Speaker speaker_1: Thank you, you too. Bye.