## Transcript: Franchesca Baez-6263016823242752-5765856373555200

## **Full Transcript**

Your call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Ms. Rodriguez. My name is Francesca with Benefits in a Cart, calling on behalf of Hospitality Striving Solutions. We're giving you a call in regards to the enrollment form that you had submitted during February 1st, 2025, where you requested for coverage but selected both of our MEC plans. Unfortunately, you cannot be enrolled into both plans. For the moment, we're going to go ahead and submit an enrollment for the lowest costing MEC plan, which will be the preventative, along with that BAP standard that you requested. In the event that you're looking to make any changes to this coverage, please give us a callback at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day and thank you so much for your time as well as for listening to my message.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon, Ms. Rodriguez. My name is Francesca with Benefits in a Cart, calling on behalf of Hospitality Striving Solutions. We're giving you a call in regards to the enrollment form that you had submitted during February 1st, 2025, where you requested for coverage but selected both of our MEC plans. Unfortunately, you cannot be enrolled into both plans. For the moment, we're going to go ahead and submit an enrollment for the lowest costing MEC plan, which will be the preventative, along with that BAP standard that you requested. In the event that you're looking to make any changes to this coverage, please give us a callback at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day and thank you so much for your time as well as for listening to my message.