

Transcript: Francesca

Baez-6250622529617920-5763148720160768

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, miss ro- calling. My name is Francesca Benefits No Card, giving you a call on behalf of Focus Workforce Management. We were called in regards to the enrollment form that we have received... on a requestant to have benefits for yourself and child on the MEC TeleRx Preventative Plan. Um, however, ma'am, you did not provide your dependent's information. For the moment, your benefits are gonna be switched over to employee only. In the event that you did still want to enroll this child into the policy, please keep in mind that your staff's company's health fit enrollment period will be ending on the 14 of February 2025. You will have to then to be able to add the child into the policy as well as to put their information in it. In the event that you add them back into your policy without putting in their information, your dependent will not be able to utilize the said benefits as well as the fact that you will not be able to claim any reimbursement for benefits that said dependent was unable to utilize due to the information not being available. Open 8am to 2pm, Monday through Friday, Eastern Time. We'll be closed on the 25th, 24, the 30th, I mean 31st, and the 1st of 2025. I do hope you have a wonderful rest of your day. Thank you for your time as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon, miss ro- calling. My name is Francesca Benefits No Card, giving you a call on behalf of Focus Workforce Management. We were called in regards to the enrollment form that we have received... on a requestant to have benefits for yourself and child on the MEC TeleRx Preventative Plan. Um, however, ma'am, you did not provide your dependent's information. For the moment, your benefits are gonna be switched over to employee only. In the event that you did still want to enroll this child into the policy, please keep in mind that your staff's company's health fit enrollment period will be ending on the 14 of February 2025. You will have to then to be able to add the child into the policy as well as to

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