Transcript: Franchesca Baez-6245026354610176-6005844189298688

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... about your privacy recorded, please view our privacy policy on our website at www.multiplan.us/enhanced-privacy-policy. Si tiene preguntas sobre sus opciones de privacidad, vea nuestra política de privacidad en nuestro sitio web en www.multiplan.us/enhanced-privacy-policy. Thank you for calling MultiPlan's find a provider service for limited benefit plan members accessing from MultiPlan network. Para español, oprima el cinco en este momento. Remain on the line to locate or confirm status of a network provider. This information is also available using our website, multiplan.com. All other inquiries, press four. By continuing, you agree that the provider information given out is not a guarantee of benefits coverage. It is your responsibility to contact your health benefit plan to confirm benefits coverage. You must also contact the provider to verify participation in our network at the location you plan to visit and that the provider is accepting new patients. Calls may be recorded for quality assurance. I can help you find a doctor or healthcare facility within your network. To get started, please tell me which of these best describes you, a plan member, a healthcare professional, or a plan administrator. Plan member. Tell me what you'd like to do by saying one of these phrases, "Find a doctor," or, "Find a facility." Find a doctor. Would you like to find a doctor by name or by specialty? Specialty. Okay. In one or two words, tell me what type of doctor you're looking for. For example, you could say something like pediatrician or eye doctor. Primary care. W-- Let me confirm that. The type of doctor you're looking for is... Counseling. Is that correct? No. My mistake. Okay. In one or two words, tell me what type of doctor you're looking for. For example, you could say something like pediatrician or eye doctor. Primary care doctor. Let me confirm that. The type of doctor you're looking for is... Neurological surgery. Is that cor- No. My mistake. Okay. Okay. In one or two words, tell me what type of doctor you're looking for. For example, you could say something like pediatrician or eye doctor.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... about your privacy recorded, please view our privacy policy on our website at www.multiplan.us/enhanced-privacy-policy.

Speaker speaker_2: Si tiene preguntas sobre sus opciones de privacidad, vea nuestra política de privacidad en nuestro sitio web en www.multiplan.us/enhanced-privacy-policy.

Speaker speaker_0: Thank you for calling MultiPlan's find a provider service for limited benefit plan members accessing from MultiPlan network.

Speaker speaker_2: Para español, oprima el cinco en este momento.

Speaker speaker_0: Remain on the line to locate or confirm status of a network provider. This information is also available using our website, multiplan.com. All other inquiries, press four. By continuing, you agree that the provider information given out is not a guarantee of benefits coverage. It is your responsibility to contact your health benefit plan to confirm benefits coverage. You must also contact the provider to verify participation in our network at the location you plan to visit and that the provider is accepting new patients. Calls may be recorded for quality assurance. I can help you find a doctor or healthcare facility within your network. To get started, please tell me which of these best describes you, a plan member, a healthcare professional, or a plan administrator.

Speaker speaker_3: Plan member.

Speaker speaker_0: Tell me what you'd like to do by saying one of these phrases, "Find a doctor," or, "Find a facility."

Speaker speaker_3: Find a doctor.

Speaker speaker_0: Would you like to find a doctor by name or by specialty?

Speaker speaker_3: Specialty.

Speaker speaker_0: Okay. In one or two words, tell me what type of doctor you're looking for. For example, you could say something like pediatrician or eye doctor.

Speaker speaker_3: Primary care.

Speaker speaker_0: W-- Let me confirm that. The type of doctor you're looking for is...

Speaker speaker_4: Counseling.

Speaker speaker_0: Is that correct?

Speaker speaker_3: No.

Speaker speaker_0: My mistake. Okay. In one or two words, tell me what type of doctor you're looking for. For example, you could say something like pediatrician or eye doctor.

Speaker speaker_3: Primary care doctor.

Speaker speaker_0: Let me confirm that. The type of doctor you're looking for is...

Speaker speaker_4: Neurological surgery.

Speaker speaker_0: Is that cor-

Speaker speaker_3: No.

Speaker speaker_0: My mistake. Okay.

Speaker speaker_3: Okay.

Speaker speaker_0: In one or two words, tell me what type of doctor you're looking for. For example, you could say something like pediatrician or eye doctor.