

## **Transcript: Francesca**

**Baez-6221986417917952-6619652540907520**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Marco Benitez. Good morning. My name is Francesca at BeneficialNutrac. You made a call to speak with Mr. Benitez on behalf of MAU Staffing. We received a voice mail from you from yesterday at 6:36, asking if your membership was still active. Are you speaking in regards to the health coverage with MAU Staffing, sir? If you can give us a call back at 800-497-4856 for more assistance. And if it is in regards to the insurance you have with MAU Staffing, it is not currently active. Um, it shows per our system the last time you had benefits with them was in 2023. Have a great day. Feel free to give us a call back for more information.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for...

Speaker speaker\_1: Marco Benitez.

Speaker speaker\_2: Good morning. My name is Francesca at BeneficialNutrac. You made a call to speak with Mr. Benitez on behalf of MAU Staffing. We received a voice mail from you from yesterday at 6:36, asking if your membership was still active. Are you speaking in regards to the health coverage with MAU Staffing, sir? If you can give us a call back at 800-497-4856 for more assistance. And if it is in regards to the insurance you have with MAU Staffing, it is not currently active. Um, it shows per our system the last time you had benefits with them was in 2023. Have a great day. Feel free to give us a call back for more information.