Transcript: Franchesca
Baez-6204812958023680-4850908202713088

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for call'm sorry, I didn't get that. Please speak or enter your seven-digit client ID. 8179425. Is that correct? Say yes or press one, or say... Welcome. Which language would you like interpreted? For Haitian press or say one. For Haitian... You have selected Haitian. Did I get that correct? I'm sorry, I still didn't get that. Please hold for a customer service representative.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for ca-- I'm sorry, I didn't get that. Please speak or enter your seven-digit client ID. 8179425. Is that correct? Say yes or press one, or say... Welcome. Which language would you like interpreted? For Haitian press or say one. For Haitian... You have selected Haitian. Did I get that correct? I'm sorry, I still didn't get that. Please hold for a customer service representative.