

## **Transcript: Francesca**

**Baez-6192711056015360-4815566635319296**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance. Por favor, deje su mensaje para nueve, tres, nueve, cinco, cero, cero, cero, tres, nueve, cero. Good afternoon, Mr. Rodriguez. My name is Francesca Pa-- on behalf of Centocola. We are calling you today about the quality assurance request that you submitted for WorkSource benefits. Unfortunately, you provided a Puerto Rico address, and our services are not offered in the Puerto Rico area. Therefore, we were calling to see if you had an address in the United States. Please give us a call to follow up with an answer at 800-497-4856. Good day, and thank you for your time.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance.

Speaker speaker\_1: Por favor, deje su mensaje para nueve, tres, nueve, cinco, cero, cero, cero, tres, nueve, cero.

Speaker speaker\_2: Good afternoon, Mr. Rodriguez. My name is Francesca Pa-- on behalf of Centocola. We are calling you today about the quality assurance request that you submitted for WorkSource benefits. Unfortunately, you provided a Puerto Rico address, and our services are not offered in the Puerto Rico area. Therefore, we were calling to see if you had an address in the United States. Please give us a call to follow up with an answer at 800-497-4856. Good day, and thank you for your time.