

Transcript: Francesca

Baez-6183251135741952-4805378852306944

Full Transcript

Your call may be monitored or recorded. Please leave your message for- For quality assurance purposes. Hi, this is Rashan. Sorry I can't come to the phone, but leave name, number, I will get back to you shortly. Thank you. Good afternoon, Ms. Lewis. My name is Francesca Beneficino-Carr. I'm giving you a call on behalf of Hospitality Staffing Solutions. We're calling due to the fact that we received the enrollment form that you had filled out for health insurance with your staffing company on December 17th, 2024, where you had requested benefits. Um, but at the same time, we do see here that you also decided to opt out of coverage. We're calling to confirm whether or not at this moment you wanted to enroll into benefits or if that was an issue that our system processed incorrectly. For the time being, since we weren't able to get ahold of you, we'll be processing a declamation till we're able to reach you. In the event that you did want to enroll into benefits, please keep in mind you have 30 days once you start working, after that first paycheck that you receive, to make any policy changes or enrollments. We are open 8:00 AM to 8-

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded. Please leave your message for- For quality assurance purposes.

Speaker speaker_1: Hi, this is Rashan. Sorry I can't come to the phone, but leave name, number, I will get back to you shortly. Thank you.

Speaker speaker_2: Good afternoon, Ms. Lewis. My name is Francesca Beneficino-Carr. I'm giving you a call on behalf of Hospitality Staffing Solutions. We're calling due to the fact that we received the enrollment form that you had filled out for health insurance with your staffing company on December 17th, 2024, where you had requested benefits. Um, but at the same time, we do see here that you also decided to opt out of coverage. We're calling to confirm whether or not at this moment you wanted to enroll into benefits or if that was an issue that our system processed incorrectly. For the time being, since we weren't able to get ahold of you, we'll be processing a declamation till we're able to reach you. In the event that you did want to enroll into benefits, please keep in mind you have 30 days once you start working, after that first paycheck that you receive, to make any policy changes or enrollments. We are open 8:00 AM to 8-