

Transcript: Francesca

Baez-6179635853967360-5781337968132096

Full Transcript

Call has been forwarded to voicemail. Your call may be monitored or recorded while you respond to ... The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good morning. My name is Francesca with Benefits in a Card, calling to speak with Ms. Newman on behalf of AG Staffing. Our front office has completed resolving the issue in regards to your policy's payment. They stated that they spoke with your staffing company regarding to this and it has been reactivated. So the coverage was in fact backdated from April 7th. So as of right now, your current benefits are gonna show that there was no lapse in coverage in your policy for the month of April 2025. I have sent to your email both di- digital copies of your benefit card. It'll be coming from our office email, which is info@benefitsinacard.com. In the event that you need any further assistance, feel free to give us a call back at 800-497-4856, open 8:00 A.M. to 8:00 P.M. Monday through Fridays Eastern time. Thank you for listening to my message and have a great day.

Conversation Format

Speaker speaker_0: Call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded while you respond to ... The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good morning. My name is Francesca with Benefits in a Card, calling to speak with Ms. Newman on behalf of AG Staffing. Our front office has completed resolving the issue in regards to your policy's payment. They stated that they spoke with your staffing company regarding to this and it has been reactivated. So the coverage was in fact backdated from April 7th. So as of right now, your current benefits are gonna show that there was no lapse in coverage in your policy for the month of April 2025. I have sent to your email both di- digital copies of your benefit card. It'll be coming from our office email, which is info@benefitsinacard.com. In the event that you need any further assistance, feel free to give us a call back at 800-497-4856, open 8:00 A.M. to 8:00 P.M. Monday through Fridays Eastern time. Thank you for listening to my message and have a great day.