

Transcript: Franchesca

Baez-6170403053289472-5028673843150848

Full Transcript

Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. 6822475854 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon. My name is Francesca and I'm a representative of CareGive and I called to speak with Miss Morgan on behalf of OnDrunk Staffing while calling regarding the enrollment you processed online yesterday, March 11, for term life life insurance that your staffing company offers for yourself and child. However, you didn't update your child's information as your dependent. I do see that you put them down as a beneficiary. In order for them to be a dependent, we are still missing their date of bi- birth and also their social. For the time being, we'll go ahead and switch the policy to employee only. In the event that you did want to have that child into the policy, please give us a callback at 800-297-4856 once you're still in need them. Due to the fact that our policy for dependents for which independents information has not been provided will result in being a policy your dependent can't utilize and you cannot request a reimbursement for. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time, keeping in mind that you have 30 days after your first paycheck to make any coverage selections once you start working on an assignment with your staffing company. I hope you have a wonderful rest of your day. Thank you for your time today as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system.

Speaker speaker_1: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker_0: 6822475854 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_2: Good afternoon. My name is Francesca and I'm a representative of CareGive and I called to speak with Miss Morgan on behalf of OnDrunk Staffing while calling regarding the enrollment you processed online yesterday, March 11, for term life life insurance that your staffing company offers for yourself and child. However, you didn't update your child's information as your dependent. I do see that you put them down as a beneficiary. In order for them to be a dependent, we are still missing their date of bi- birth and also their social. For the time being, we'll go ahead and switch the policy to employee only. In the event that you did want to have that child into the policy, please give us a callback at 800-297-4856

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