

Transcript: Francesca

Baez-6134379447762944-5729994519527424

Full Transcript

Your call is being forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca. I've been sitting in a car giving a call to speak with Ms. Coleman on behalf of MAU Staffing. We're calling regarding the enrollment form you filled out on May 4th, 2025, through which you selected to be enrolled for employee and child into both of our Ensure Plus plans. Unfortunately, you cannot have both of them. You can only be enrolled into one of them. Um, the tools not being able to speak with you at the moment, we'll go ahead and process the enrollment for the lowest costing plan which will be that Ensure Plus basic. If you wanted to upgrade it to the highest tier of the Ensure Plus Enhanced, please give us a call back at 800-497-4856. Keeping in mind that once you start working and receive your very first paycheck, you're going to have 30 days after that first paycheck to be eligible to make any changes. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Your call is being forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca. I've been sitting in a car giving a call to speak with Ms. Coleman on behalf of MAU Staffing. We're calling regarding the enrollment form you filled out on May 4th, 2025, through which you selected to be enrolled for employee and child into both of our Ensure Plus plans. Unfortunately, you cannot have both of them. You can only be enrolled into one of them. Um, the tools not being able to speak with you at the moment, we'll go ahead and process the enrollment for the lowest costing plan which will be that Ensure Plus basic. If you wanted to upgrade it to the highest tier of the Ensure Plus Enhanced, please give us a call back at 800-497-4856. Keeping in mind that once you start working and receive your very first paycheck, you're going to have 30 days after that first paycheck to be eligible to make any changes. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a wonderful rest of your day.