

Transcript: Franchesca

Baez-6119149168410624-5212352463159296

Full Transcript

Your call may be monitored or recorded for quality program purposes. Please leave your message for 913-709-1144. Good afternoon. My name is Francesca Benefits, and I've currently given a call to speak with Ms. Garciano on behalf of Focus Workforce Management. We're calling regarding the online enrollment that you submitted for coverage for yourself and child. Unfortunately, you did not provide the children's information or policy. For a child which information is not provided will be a policy that your dependent is not able to utilize, and you're not able to claim a reimbursement for it. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to have the child on the policy, please be able to call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today and listening to my message as well.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality program purposes.

Speaker speaker_1: Please leave your message for 913-709-1144.

Speaker speaker_2: Good afternoon. My name is Francesca Benefits, and I've currently given a call to speak with Ms. Garciano on behalf of Focus Workforce Management. We're calling regarding the online enrollment that you submitted for coverage for yourself and child. Unfortunately, you did not provide the children's information or policy. For a child which information is not provided will be a policy that your dependent is not able to utilize, and you're not able to claim a reimbursement for it. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to have the child on the policy, please be able to call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today and listening to my message as well.