

Transcript: Francesca

Baez-6091822998929408-4805949938384896

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca Benetintacar. I'm looking to speak with Mr. Quentin-- Quentin, sorry, on behalf of Hospitality Staffing Solutions. Say that again? Yes, sir. My name is Francesca Benetintacar. I'm looking to speak with Mr. Quentin on behalf of Hospitality Staffing Solutions. Uh-huh. Yes, sir. We're calling about the enrollment form for the health insurance that you filled out March 26th. You selected a plan but said you did not want to participate, so we're just going to verify your s- election. Uh, for a health plan? Yes, sir. For the health benefits they offer their employees. Yeah, yeah. Yes, sir. So I'm just going to verify that you were declining them, 'cause sometimes the system hits current boxes on its own, so we're calling to confirm. Were you declining it- Yeah. ... or were you trying to enroll in... Oh, okay. No, I'm not. Understood. So I'll notate it then, and then Hospitality Staffing Solutions should be getting back to you once they have an assignment for you if they haven't already. Okay. Thank you. Of course. Thank you for taking my call. Have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca Benetintacar. I'm looking to speak with Mr. Quentin-- Quentin, sorry, on behalf of Hospitality Staffing Solutions.

Speaker speaker_2: Say that again?

Speaker speaker_1: Yes, sir. My name is Francesca Benetintacar. I'm looking to speak with Mr. Quentin on behalf of Hospitality Staffing Solutions.

Speaker speaker_2: Uh-huh.

Speaker speaker_1: Yes, sir. We're calling about the enrollment form for the health insurance that you filled out March 26th. You selected a plan but said you did not want to participate, so we're just going to verify your s- election.

Speaker speaker_2: Uh, for a health plan?

Speaker speaker_1: Yes, sir. For the health benefits they offer their employees.

Speaker speaker_2: Yeah, yeah.

Speaker speaker_1: Yes, sir. So I'm just going to verify that you were declining them, 'cause sometimes the system hits current boxes on its own, so we're calling to confirm. Were you declining it-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... or were you trying to enroll in... Oh, okay.

Speaker speaker_2: No, I'm not.

Speaker speaker_1: Understood. So I'll notate it then, and then Hospitality Staffing Solutions should be getting back to you once they have an assignment for you if they haven't already.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: Of course. Thank you for taking my call. Have a great day.